



Social Welfare Board

Patee Market Health Center
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James McMillen, MD
Medical Director

Linda Judah
Executive Director

Deborah Borchers
Operations Director

Serving the healthcare needs of the underserved of the City of St. Joseph and Buchanan County since 1913.

Celebrating our heritage of more than 100 years!

Social Welfare Board Members

Robert Stuber, MD, President
Jo Eyberg, Secretary and
Treasurer
Tim Curry, DDS
Nancy Potter
Rex Robinson
Tom Russell

Ad Hoc:
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Bill McMurray, St. Joseph City
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Deborah Weems, MD
Ashley Wheeler
John Wilson
Rachael Wilson
Denise Young

Social Welfare Board Board of Directors Minutes February 26, 2019

The February 26, 2019 board meeting was called to order by Dr. Stuber at 2:30 pm.

Board members present: Dr. Stuber, Rex Robinson, Tom Russell Nancy Potter, Nancy Nash and Carol Burns by conference call.

Staff present: Linda Judah, Deborah Borchers and Dr. McMillen

- I. Minutes: The minutes of the January 29, 2019 meeting were reviewed and accepted as presented.
- II. Old business: Linda distributed the new board roster and introduced the new board members Nancy Nash and Carol Burns.
- III. New Business:
 - 1. Director Reports:
 - a. Director of Operations' – Deborah Borchers:

Financials

The financials for January were presented. Tom Russell moved the financials be accepted as presented. Nancy Potter Lyle seconded the motion. Motion carried. The financials were filed for audit. Deborah also presented the January income statement for the Westside Clinic. In January, the Westside Clinic had a loss of \$69,969.55. Currently, Westside is not receiving any funds from the Wise Woman program, which is contributing to the loss. The funds have not been released from the state as of yet.

Statistics

Statistics for January were presented as follows:

	January 2018	January 2019	Variance
Total Patient visits for rolling year	15,935	16,162	1.42% increase
Prescriptions	2,376	2,757	16% increase
Number of medical visits	9,709	9,583	1.3% decrease
Number of dental visits	3,850	3,822	.73% decrease

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CITY CLERK



Recognized by the NCQA for our quality of patient care.

Center referrals	August	Sept	Oct	Nov	Dec	Jan 2019	Feb 19
Number of SWB sessions/patients Scheduled	156/81	130/66	155/83	122/71	85/61	119/69	116/63
Number of actual sessions	72	62	82	44	29	34	42
Number of referrals	21	12	28	15	12	17	15

b. Linda Judah, Executive Director's report contained the following information:

Personnel:

- Interviewing a LPN/medical for a second nursing position

Initiatives:

- CARE Message a text messaging platform – work plan in progress
- TCI – a patient survey platform rolled out in December...pilot continues
- Work continues on the LACIE project-rolling out March 2019; work plan continues
- Work continues on last stages of the Civil surgeon designation
- Working in year two on the Roadmap to Health Equity committee with NAFC

Westside:

- **Business plan proposed – TG will present**
- Grant City Clinic – little progress is being made. Linda will contact leadership for next steps
- Staff meeting 2/5//19
- Met with SMHW and Wise woman to discuss work plan for next year.
- Applied for mini grant through MFHC for LARCs and a string data change for mandatory reporting

Miscellaneous:

- Participating in TAV Health development – high risk population discovery sessions
- HEALTH monthly meeting
- Weekly MDR meetings
- Provided two tours for the AHEC students
- Organized Missouri Association and met with members in St. Louis on 2/1/19
- Provided ER SWB info through provider meeting.
- Working on matches for FOFC fundraiser

Community events: 3/19/2019

Operations: Staff meetings: February 5th, provider meeting 2/21/19, Westside 2/13/19

Board work: Recruited Nancy Nash for the SWB Board.

2. Operational needs:

- a. Linda presented the details of the three bids for a new phone system: Midwest Data Center, Konica Minolta and Towner Communications. After much discussion the board agreed that Konica Minolta's phone system and platform would best provide for the clinic's needs. Linda to follow up with references and present her findings via email to them.
- b. The Trivia night arranged by Roger's Pharmacy is scheduled for March 9, 2018 and will be held at MWSU's Fulkerson Center. Proceeds will help the SWB pay for medications prescribed through its dispensary.
- d. The CDBG presentation is scheduled for March 25th at 3:30.
- e. Teresa Gall presented a plan to change Westside's hours to 7:30 -6:00, Monday through Thursday. The board asked for additional statistics before making a decision.

IV. Clinic reports: Note information found in director's report
Friends of the Free Clinic – Next meeting March 12th; LifeChangers
breakfast scheduled for 4/16/2019.

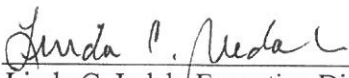
Meeting adjourned at 4:00 pm.

Meeting adjourned at 3:40 p.m.

Next meeting: March 26, 2019.



Dr. Robert Stuber, Board President



Linda C. Judah, Executive Director