

TRAVEL AMBASSADOR SERVICES

Providing travel training for all
customers, including seniors and
those with disabilities

YOU'LL LEARN HOW TO:

- Read bus maps and schedules
- Plan your trip and ride to your destination
- Recognize bus stops, landmarks, route names, etc.
- Pay fares and purchases passes and tickets
- Prepare for the “what ifs” of riding public transportation such as *What if I miss the bus?* or *What if I get off at the wrong stop?*
- Ride public transportation with confidence

WE PROVIDE:

- Printed material like route maps
- Specific instructions for getting from point A to Point B
- Presentations to groups or individuals
- First time ride-alongs



LEAVE THE DRIVING TO US!



- Enjoy the freedom of safe travel throughout the city without the stress of driving
- Learn about a variety of affordable transportation options to meet your needs including St. Joseph Transit buses, OATS vans, cab companies, and more
- City buses have street level access (no steps!) and spaces to secure wheelchairs
- OATS vans are accessible to people who use wheelchairs and other mobility aids
- Training is available in groups or in one-on-one sessions
- Travel Ambassador services are free (except for your fare)

TRAVEL AMBASSADOR SERVICES

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