

**Support Services Division
March 2008
Monthly Report**

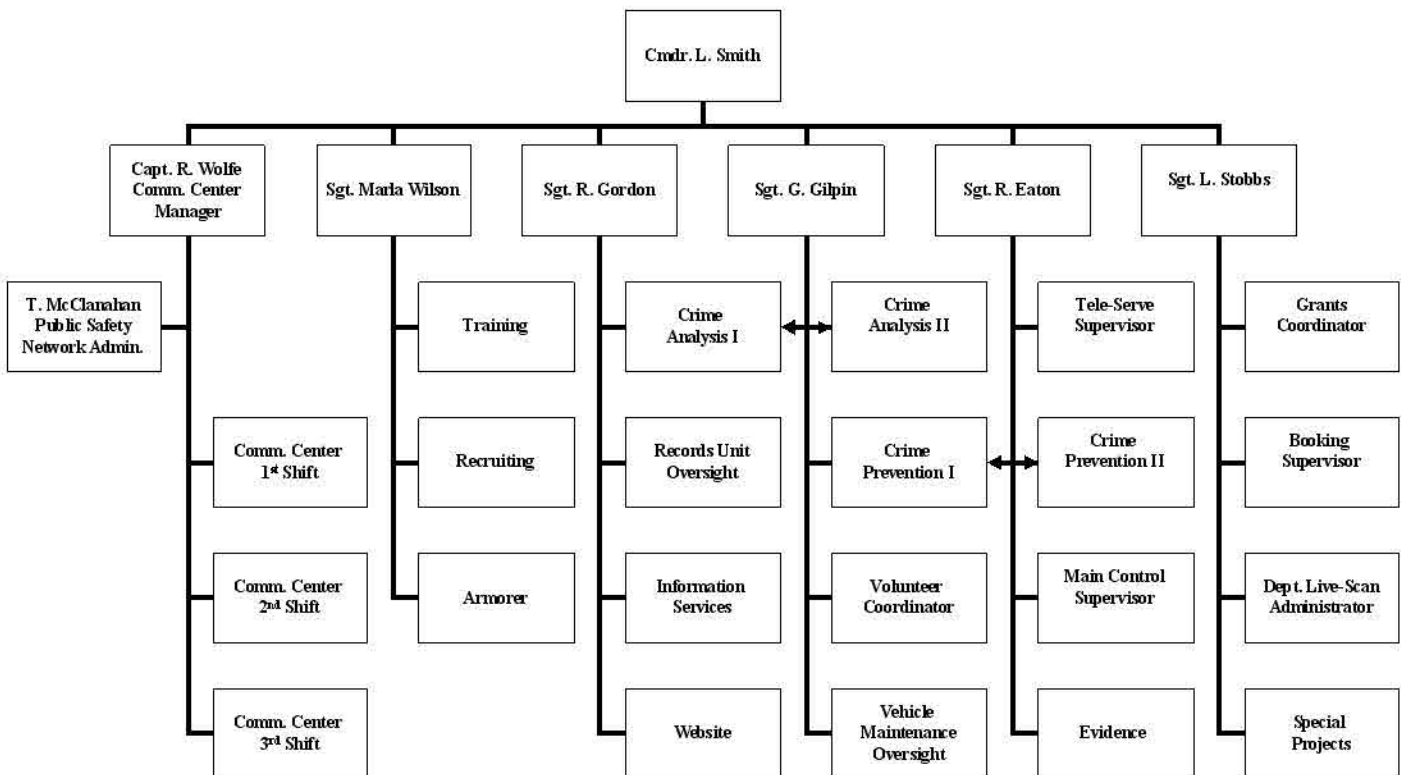
This report is the result of an analysis of statistical information and events occurring during the month of March involving the numerous functions of the Support Services Division. The intent is to produce a report that is informative yet limited to information that is useful to the recipients of the division's services.

Effective March 10, 2008 Cpl. Richard Eaton was promoted to the rank of Sergeant. This action allowed for a restructuring of the assignments of the division's unit supervisors resulting in a more balanced workload.

Another objective of the reorganization was to direct additional resources toward the anticipated expansion of the crime analysis function. The long range plan has always been that when mobile field reporting was operational, and the AEGIS records management system was well established, reliable crime statistics based upon current data would be compiled. This information could then be utilized to identify problem areas and assist in developing solutions. We are rapidly approaching that long awaited milestone.

The department's primary crime analyst Sgt. Ron Gordon's duties have been arranged to deal with information related concerns. Sgt. Greg Gilpin, who also has training in crime analysis will be assisting in that endeavor. Sgt. Eaton will assume a greater role in crime prevention activities and will relieve Sgt. Gordon of oversight of vehicle maintenance, and evidence. Special Projects which had been a responsibility of Sgt. Gordon, has now been shifted to Sgt. Stobbs. These changes are effective Monday, April 07, 2008.

**Support Services Division 2008
Unit Supervisor Assignments**



Communication Center

The re-banding of the radio system began this month. The process started with the 788 subscriber units consisting of hand units and mobiles installed in police and fire vehicles. The project is proceeding well ahead of schedule and work on the system infrastructure in preparation for actually changing over to the new frequencies began on March 31st. Captain Wolfe along with representatives from Midwest Mobile developed a contingency plan for all users identifying back-up frequencies not affected by the trunking system that would maintain interoperability in the event that problems arise.

Public Safety Network Administrator T. McClanahan and Sgt. R. Gordon attended the New World Software Kansas/Missouri Users Group conference held in Topeka, Kansas on March 12-13. T. McClanahan gave a summary to the group regarding the progress of our transition from the AS/400 to a Windows Based Server system that so impressed a senior manager from New World that she has been invited to speak at the National Executive Conference to be held in Scottsdale Arizona at the end of April.

On March 4th, T. McClanahan and Sgt. R. Gordon met with St. Joseph Fire Department officials and a team of software developers from New World Systems reference expectations of the Fire Field Investigations Module. New World management has indicated that they will be scheduling a visit from a system engineer, to see how the software is being used. After that review they will be able to offer suggestions to obtain maximum productivity from the software package.

Detective Lynn Garland has been temporarily assigned to the Support Services Division in a light duty capacity. He has proven to be very useful by installing updates to all of the mobile data computers in the field. He has also been able to load the GENEX package on computers in the Detective Division.

Other items of interest occurring in March;

- March 4th** CML Recording System product demonstration.
- March 5th** Plant CML Vesta-Pallas recording system product demonstration.
- March 5th** Communications Training Meeting held in the Support Services Conference Room.
- March 14th** Ten-4 Recording System product demonstration.
- March 18th** Positron Viper recording system product demonstration.
- March 18th** Communications Oversight Committee meeting held in the Administration Conference Room.
- March 20th** SWB Voice Products webinar product demonstration.
- March 25th** Evening Shift Meeting held in the Support Services Conference Room.
- March 26th** Communication Center Shift Supervisors Meeting held in the Support Services Conference Room.
- March 27th** Day and Midnight Shift Meetings held in the Support Services Conference Room.

