COUNCIL WORK SESSION MINUTES

January 7, 2019 – 4:00 p.m.
4th Floor Conference Room – City Hall

A Council work session was held to discuss new KCP&L electric meters.

Attending: Mayor Bill McMurray and Councilmembers Brenda Blessing, Madison Davis, PJ Kovac, Russell Moore, Brian Myers, Marty Novak and Kent O'Dell.

J. Bruce Woody, City Manager; Bryan Carter, City Attorney; Jason Soper, Asst. City Attorney; Mike Dalsing, Fire Chief; Chris Connally, Police Chief; Alicia Nolan, Human Resources Director; Andrew Clements, Public Works & Transportation Director; Mary Robertson, Communications & Public Relations Manager; and Paula Heyde, City Clerk.

Mayor Bill McMurray called the meeting to order. He said representatives from Kansas City Power & Light (KCP&L) are here to give an update on the new meter changes.

Kansas City Power & Light Co. (KCP&L) representatives RT Turner, Community Affairs Manager, and Doug Alexander, Field Services Supervisor, spoke about the new electric meters being installed throughout KCP&L’s service area. In St. Joseph, 51-55,000 new meters will be installed--2-2,500 per week. It will take the technician between two to five minutes to switch the meter. Door hangers will be used and telephone calls will be made to notify customers prior to switching the meters. If they encounter an issue with a particular customer, they will contact the Police Department for assistance if necessary. They explained the reason for the switch and the advantages of the new meters. A new meter was passed around so the Council could see what it looks like.

The meeting adjourned at 4:22 p.m.

[Signature]

Minutes transcribed by Paula Heyde, CMC, City Clerk.
We will be in your neighborhood soon to replace the meter!
Within the next month*, you are scheduled to receive a new electric meter.

- The **new electric meter** is replacing the existing manually read meter.
- This is necessary as we regularly upgrade our metering infrastructure to ensure **consistent, reliable service**, in keeping with industry standards.
- The meter exchange process is **quick and easy** and will **take only a few minutes**.
- **You don't need to be present for the exchange**, but we will need safe access to the current meter.
- Our service technicians will **knock on your door** before they replace the meter.
- **There will be a brief service interruption** during the meter exchange, so you’ll need to reset any digital clocks and appliances.

*This schedule is subject to change due to weather or other unforeseen conditions.

If we miss you and are unable to access the meter, we will leave notification at your home.

If you have any questions about this meter exchange, please visit us online at [kepl.com/meter](http://kepl.com/meter) or call (888) 471-5275.
We replaced the meter today

We were at your residence today to replace your meter. The new electric meter is replacing the existing manually read meter. This is necessary as we regularly upgrade our metering infrastructure to ensure consistent, reliable service, in keeping with industry standards.

If you have any questions about this meter exchange, visit us online at kcpl.com/meter or call (888) 471-5275.
Remplazamos el medidor de energía eléctrica hoy

Fecha

Dirección

Estuvimos en su residencia el día de hoy para remplazar el medidor de energía eléctrica. El nuevo medidor está remplazando el medidor existente que casi ha llegado a su vida útil de 20 años, y debe ser remplazado para que continúe funcionando adecuadamente.

Si tiene alguna pregunta sobre el cambio del medidor, visítenos en nuestra página web www.kcpl.com/meter o comuníquese al (888) 471-5275.
Sorry we missed you!

Date

Address

We came by to replace the meter.

We were unable to gain access to the meter due to:

☐ No Access _____________________________

☐ Obstruction ____________________________

☐ Other _________________________________

We were at your residence today to exchange the meter. We were unable to access the meter and will need you to call (877) 737-8432 to set up an appointment for the necessary meter exchange, once the issues described above have been addressed.

The new electric meter is replacing the existing manually read meter. This is necessary as we regularly upgrade our metering infrastructure to ensure consistent, reliable service, in keeping with industry standards. If you have any questions about this meter exchange, visit us online at kcp.com/meter or call (888) 471-5275.

Employee # ____________________________

As stated in KCP&L’s Electrical Service Standards, the customer is required to give the company access to its metering facilities and if the customer fails to do so, service to the customer can be discontinued and new service at this location can be refused so long as the interference with the metering facilities continues.
Lamentamos no haberlo encontrado

Fecha
Dirección

Viniemos a reemplazar el medidor de energía.

No pudimos acceder a el medidor de energía debido a que:

☐ No hay acceso

☐ Obstrucción

☐ Otra razón

Hoy estuvimos en su residencia para reemplazar el medidor de energía. Se nos hizo imposible acceder al mismo. Una vez se hayan resuelto los inconvenientes arriba descritos, necesitamos que se comunique con nosotros al número telefónico (877) 737-9432 para concretar una cita y hacer el cambio que necesita el medidor.

El nuevo medidor eléctrico reemplazará al medidor de lectura manual existente. Esto es necesario a medida que actualizamos nuestra estructura de mediciones para asegurar un servicio consistente, fiable y actualizado según los estándares de la industria.

Si usted tiene alguna pregunta sobre el cambio de medidor, visítenos en nuestra página Web: www.kcpel.com/meter o comuníquese al (888) 471-3275.

# De Empleado

Como se establece en las normas del servicio de energía eléctrica de KCP&L, se requiere al consumidor que proporcione acceso al medidor de energía eléctrica a la compañía. Si el consumidor no cumple con esto, el servicio podría ser interumpido, y la reconexión del servicio de energía eléctrica en esta ubicación podría ser denegada mientras se mantenga la interferencia de acceso al medidor.