



CITY COVID-19 CALL CENTER

**FOR MORE INFORMATION CONTACT:
MARY ROBERTSON, PUBLIC INFORMATION OFFICER
816.271.4610 or mrobertson@stjoemo.org**

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FOR IMMEDIATE RELEASE**

In an effort to help provide information and answers to the public regarding city issues surrounding COVID-19, the city of St. Joseph has established a centralized phone number for residents to call. "It is very important for our residents to have access to timely and accurate information," states Mary Robertson, Communications and Public Relations Manager. Robertson states, "Information on COVID-19 is coming from a multitude of sources and the intent of the call center is to help residents process information and answer questions they may have."

The phone number for the call center is 816.271.4613 and will be answered Monday-Friday from 8am-9pm, subject to call volume and events occurring related to COVID-19. As time and events evolve and develop, the hours may change.

Robertson states, "We want to do everything possible to ensure our residents are informed as well as reduce any misinformation that may exist surrounding COVID-19. Whatever we can do to facilitate the sharing of information with our residents is a priority for us. We are all in this together."

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